

NHIC STMM	Phone Number	Fax Number	Address
Agent Support - Jennifer Mulqueen via Leadmaster Q	jmulqueen@myhst.com		HST TIN : 26-0615720
Claims/Benefits Inquiries	866-596-5817	7:00am – 6:30p.m.CST Automated system available after hrs/weekends	Meritain Health
Pre-Authorization	800-542-6355	7:00am – 6:30p.m.CST Automated system available after hrs/weekends	P.O. Box 41790
Locate a PPO Provider	866-596-5817		Minneapolis, MN 55441-0790
NHIC Intelliplan (AME/CI)			National Health Insurance Company
Benefit/Claims Inquiries	888-781-0582	7:00am – 6:30p.m.CST Automated system available after hrs/weekends	P.O. Box 660238
Fax Claims	336-760-4644	CLAIM FORM available on HST LeadMaster	Dallas, TX 75266
NHIC Member Services - for members ONLY			
Billing and membership inquiries ONLY	888-781-0585		
Network	866-596-5817	visit http://www.aetna.com/docfind/custom/mymeritain/	
Starmount Dental	Phone Number	Fax Number	Address
Agent Support	800-294-0432	Monday-Friday: 7:30 AM- 7:00 PM (CST)	individualsales@starmountlife.com
Member Customer Svc	888-400-9304	Saturday: 9:00 AM - 3:00 PM (CST)	
Manhattan Life	Phone Number	Fax Number	Address
Agent Support	888-441-0770		marketingmail@manhattanlife.com
Underwriting, Billing, Admin - Shaun Dillon	800-669-9030 Ext. 6536		
Tech Support	888-441-0770		marketingmail@manhattanlife.com
Training Link	https://www.velapoint.com/ml-training-video/		
United HealthOne	Phone Number	Fax Number	Address
Client Services OFF Exchange	800-657-8205		712 Eleventh St
Client Services ON Exchange	800-708-2848		Golden Rule
Client Services in Spanish	Extension 1748		Lawrenceville IL 62439
Agent Line	800-474-4467		
Add Non resident state	800-474-4467		
Rx Issues	866-788-8455		
UHC Critical Illness	800-232-5432 Ext 15300		
New Business Fax / Paper Applications		801-478-5460	
Phone Interview	800-307-4217		
Harken Health IL & GA	Phone Number	Fax Number	Address
Broker Services	1-844-566-0958		
Harken Health Member Services	1-800-797-9921		
UHC Member Service # ON Exchange per STATE	Phone Number	Fax Number	Address
Alabama	(877) 512-9976		
Arizona	(877) 512-9939		
Colorado	(877) 855-6538		
Connecticut	(877) 760-3314		
Florida	(877) 887-0441		
Georgia	(877) 604-0569		
Illinois	(877) 512-9940		
Indiana	(877) 512-9947		
Louisiana	(877) 512-9977		
Maryland	(877) 885-7435		
Michigan	(877) 887-0448		
Mississippi	(877) 561-2831		
Missouri	(877) 760-3342		
New Jersey	(877) 608-3516		
New York	(877) 856-2429		
North Carolina	(888) 834-3711		
Ohio	(877) 760-3310		
Pennsylvania	(877) 760-3345		
Rhode Island	(877) 760-3326		
Texas	(877) 887-0443		
Washington	(877) 512-9949		
Wisconsin	(877) 887-0450		
BCBS of IL & TX	Phone Number	Fax Number	Address
IL Agent Service	855-782-4272		
IL Member Services	800-538-8833		
IL Provider Look up by phone	800-572-3089		
IL Agent Cancellations	855-782-4272		
IL Member Cancellations BCBS IL	800-538-8833		
IL Tech Support	888-313-5526 IL		
IL Cancellations BCBS IL	Fax: 866-414-4258	866-414-4258	
IL NEW Business Member Support:	855-414-6175 BCBSIL members can call		
Texas Tech Support	888-697-0679 TX		
Anthem	888-268-4361		https://brokerportal.anthem.com/ehb/web/bkr/contactus.htm
Coventry	Phone Number	Fax Number	Address
Billing and enrollment	877-849-9690		
Benefits off exchange	866-364-5663		
Claims on exchange	855-449-2889		
Broker support	888-542-3862		
Coventry ON Exchange	877-906-1282		
Aetna	Phone Number	Fax Number	Address

Broker Support	888-542-3862		
Client Services	866-565-1236		
Integra	Phone Number	Fax Number	Address
Main Line	800-265-7977	630-566-0706	
Kayla Martens Cell	312-909-4985	kayla@integrplans.com	
Charles Martens	Ext 1107	charles@integrplans.com	
Protector Plus Claims * Administrative Concepts Inc (ACI)	1-888-293-9229	CLAIM FORM available on HST LeadMaster	aciclaims@visit-aci.com
Preferred Choice/Fixed Benefit Claims (WebTpa)	1-866-975-9471 Option 2	CLAIM FORM available on HST LeadMaster	Fulfillment/Benefits: OPT 4
CBL	Phone Number	Fax Number	Address
Colorado Bankers Main Line	888-455-7462	303-220-8056	
New Business Fax		480-706-4507	
Paul Carter - Website Sales Link & Tech Issues	352-331-6262		
Dearborn National FAQ on existing policies, terminations	800-367-7814		
Healthcare Dot Gov	Phone Number	Fax Number	Address
Main Line	800-318-2596		www.healthcare.gov
Zane Benefits, Inc.	Phone Number	Fax Number	Address
JD Cleary	435-659-2923		jd.cleary@zanebenefits.com
Main Line	800-391-9209 x 6726		www.zanebenefits.com
PHHI	800-846-9981		
Mutual Of Omaha	Phone Number	Fax Number	Address
Mutual Of Omaha	800-531-1411		
Life New Business & Status	800-775-7896	402-997-1800	
Med.Supp Underwrt/Status	800-995-9324	402-351-1078	
Policy Holders Claims	800-775-1000		
Policy Holders Services	800-775-6000		
Aetna	Phone Number	Fax Number	Address
Broker Services	888-542-3862		
Underwriting Customer Service	866-898-3267		
Humana	Phone Number	Fax Number	Address
Client Services	800-458-1354		
Broker Services	800-309-3163 Option 3		
American General Life	Phone Number	Fax Number	Address
Client Services	877-200-0220		
Instant Scheduling	866-532-4954		
PortaMedic			www.portamedic.com
PortaMedic Chicago Land Area	847-679-7100		
Stephens & Matthews	800-544-8250		
Tessa Wolfe - Life Products Manager	800-544-8250 x 117	888-984-8283	tessa@stephens-matthews.com
ING / Voya Life / Creative One	Phone Number	Fax Number	Address
http://www.creativeone.com	800-992-2642	913-661-1153	
Bill Noone, Sr. Life Consultant	Ext 293	bnoone@creativeone.com	
Darrin Holle Sr. Life Consultant	Ext 416	dholle@creativeone.com	
Bill Horak, Sr. Life Consultant	913-814-0510	bhorak@creativeone.com	
https://www2.arescotti.voya.com/App/EExpressDefault.aspx?agency=7526a3f479b3ef22c6d3b49977bfad			
AGLA	Phone Number	Fax Number	Address
E-App Tech Questions	800-358-5753 Option 2		
Sales Support Questions	800-358-5753 Option 1		
Small & Large Group Quotes * Self Funded	Phone Number	Fax Number	Address
UHC * Courtney Maresh 100 +	312-453-1520		
National General 10 +	Rep: Daniel Dalton daniel.dalton@ngic.com	daniel.dalton@ngic.com	daniel.dalton@ngic.com
Small Group 2+ Quotes	Phone Number	Fax Number	Address
Aetna, BCBS & United Health Care * FLEX *	847.699.6900 x 4280	847.332.0339	pthalos@flexiblebenefit.com
Assurant Small Group 2+	Rep: Daniel Dalton 414-299-1305	414-299-1050	daniel.dalton@ngic.com
Assurant Health	Phone Number	Fax Number	Address
1-800-800-1212			Assurant Health
Policy Holders Services, premium inquires, draft dates,	Extension 3453		P.O. BOX 551
Benefit Questions	Extension 3451		
Claims Questions	Extension 3452		
Short Term Medical	800-800-5453		
Supplemental Products FAQ: Accident, Critical Illness & Dental	866-387-0484	608-373-9503	
Retention, Terminations	Extension 3672		Administrative Concepts, Inc.
Suite Solutions Claims Accident & Critical Illness * ACI	888-293-9229	www.visit-aci.com	994 Old Eagle School Road,
Health Advocates Alliance	800-992-8044		Suite 1005
Dan Dalton - Assurant Health Group Sales Representative	414-299-1305	414-299-1050	daniel.dalton@ngic.com
IHC Group Inc.	Phone Number	Fax Number	Address
For Inforce business on STM	800-397-5800	Samantha Hartman	
For Inforce business on other business	800-518-4510	Regional Sales Coordinator	
Sales (for agents only)	800-446-1223	Samantha.Hartman@ihcgroup.com	
UHC Medicare Supplements, PART D	Phone Number	Fax Number	Address
Med Supp Application Fax		888-836-3985	newbusiness@seniormarketsales.com
Part D and MAPD Application Fax		877-564-2192	newbusiness@seniormarketsales.com
Anne Novak Marketing Coordinator Senior Market Sales	402-343-3616	402-391-9673	anovak@seniormarketsales.com
ANTHEM	Phone Number	Fax Number	Address
CA Broker Services:	800-678-4466		agent.support@wellpoint.com
CO/NV Broker Services:	866-628-3097		coindbroker@anthem.com
CT/NH/ME Broker Services:	877-596-6551		eastbrokerservices@wellpoint.com

NY Broker Services:	800-382-4832		eastbrokerservices@wellpoint.com
GA Broker Services:	866-215-4879		eastbrokerservices@wellpoint.com
IN/KY/MO/OH/WI Broker Services:	800-742-8199		agency.services@anthem.com
VA Broker Services:	800-225-3611		eastbrokerservices@wellpoint.com
Web / Technical Support:	888-268-4361		Software.Support@anthem.com
Under 65 Commissions:	877-304-6470 option 1		GABrokerCommissions@bcbsga.com
INTERNATIONAL MEDICAL - IM GLOBAL	Phone Number	Fax Number	Address
www.imglobal.com	user id/email is: dmack@myhst.com	Password is: Superhst2	https://producer.imglobal.com/login/new-producer-contracting.aspx
Liberty Rx	Phone Number	Fax Number	Address
317-731-4492			
www.enrollitb.com/hst	populate the agent ID field		
HST Dental	Phone Number	Fax Number	Address
Morgan White	800-800-1397		
Morgan White	888-859-3795		
Lisa Bryant	800-800-1387 Ext 1237		
HII	Phone Number	Fax Number	Address
Agent Sales Support	877-376-5831 Ext 401		
WPS	Phone Number	Fax Number	Address
Underwriting	866-331-3920		
Patty Jehn	414 224-3944		Patty.Jehn@wpsic.com
Patty Jehn Cell	414-430-1994	414-224-3901	
VBA	Phone Number	Fax Number	Address
Main Line	800-366-2467		
Dana - Marketing, licensing	Ext122		danah@generalagentcenter.com
Robynn - Supplies	Extension		

Dedicated BCBSIL phone line: 855-310-0566