Billing Departments for Clients

Aetna

Marketplace Plans 1-866-336-8253 Press 0

Off Exchange 1-877-302-3862

(Paper apps) Fax number for New Business off-exchange only-unavailable at this time.

Coventry

Marketplace Plans 1-855-449-2889

Off Exchange         1-866-364-5663

(Paper apps) Fax number for New Business off-exchange ONLY 1-877-904-7822

 Humana

 Marketplace Plans     1-888-375-4022

 Off Exchange-Medical Customer Service  1-866-427-7478

(Paper apps) Fax number for New Business off-exchange ONLY 1-866-217-2122

United Healthcare

Clients call 1-800-657-8205

Billing varies for marketplace and off-exchange based on the client's state.

 (Paper apps) Fax number for New Business off-exchange ONLY  1-801-478-5460

Anthem

Clients call 1-800-490-6217

Billing departments vary based on states for on and off exchange.

(Paper apps) Fax number for New Business off-exchange ONLY 1-800-848-2512

Cigna

Marketplace Plans and Off Exchange  1-877-484-5967

(Paper apps) Fax number for New Business off-exchange ONLY 1-877-484-5927

If the client need to send mail to Marketplace!

Department Of Health and Human Services

Health Insurance Marketplace

465 Industrial Blvd

London, Kentucky

Attn: Coverage Processing

Five things that are needed on EACH page of the client's documentation

1. First and Last name

2. Client needs to list what state they live in

3. Client's date of birth

4. Client's social security

5. Client's Application number